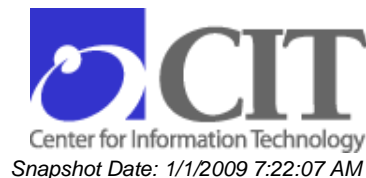# Customer Service Report for DCOB

For the period: Monday, December 01, 2008 12:00:00 AM to Wednesday, December 31, 2008 11:59:59 PM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-OFF	0	0	0	1	0	1	0	0	0	0	0
Colocation-ON	0	0	0	4	0	4	0	0	0	0	0
Other	0	0	0	5	0	5	0	0	0	0	0
NIH Data Center											
Aperture Vista	0	0	0	5	0	3	0	0	2	0	0
NIHnet											
Maintenance-Facilities Power	0	0	0	1	0	1	0	0	0	0	0
Security											
Sanitize	2	0	0	0	0	2	0	0	0	0	0
Grand Total:	**2**	**0**	**0**	**16**	**0**	**16**	**0**	**0**	**2**	**0**	**0**

Total Tickets Closed: 2

Total Tickets Assigned/Pending/Checked Out: 16

Total Tickets Created: 18